



sage Pastel Accounting

Online Registration Guide

Sage Pastel Online Registration Guide

Pastel Xpress and Partner, Versions 8 – 14

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Registering Pastel Version 8 (2005)

For assistance with registering your Pastel V8 package, please follow the steps below:

Once you have completed the installation of your V8 software, please open Pastel on your computer.

The Registration Assistant will automatically launch in order for you to update and register the upgraded software.

If the Registration Assistant does not automatically open, please click on **Help | Register your Package** to launch the Registration Assistant.

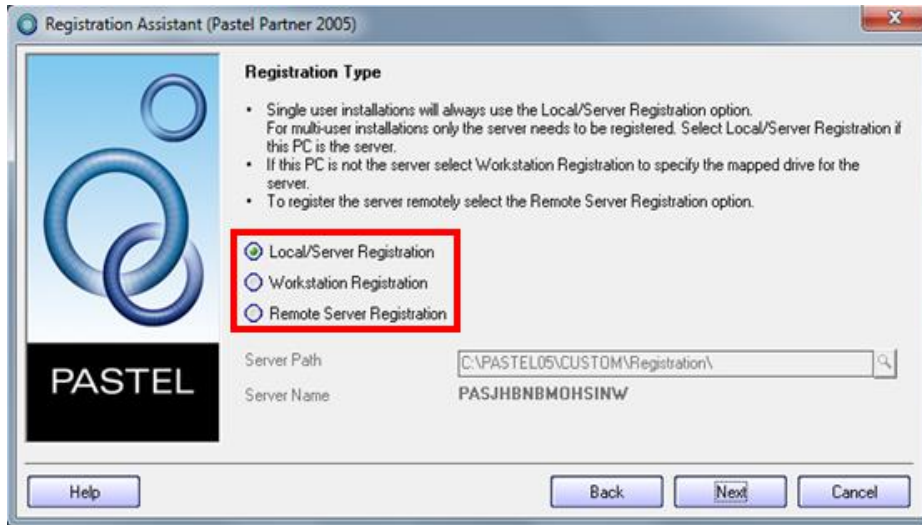
On the Welcome to Pastel screen click on the **Next** button.



The Registration Type screen will display.

If you are a Single user or registering your PC as the Server select the option **Local/Server Registration**.

If you are registering the PC as a Workstations, select the Workstation Registration option. If you select the Workstation Registration option, confirm that you have a network and you have mapped the workstation to your Server PC.



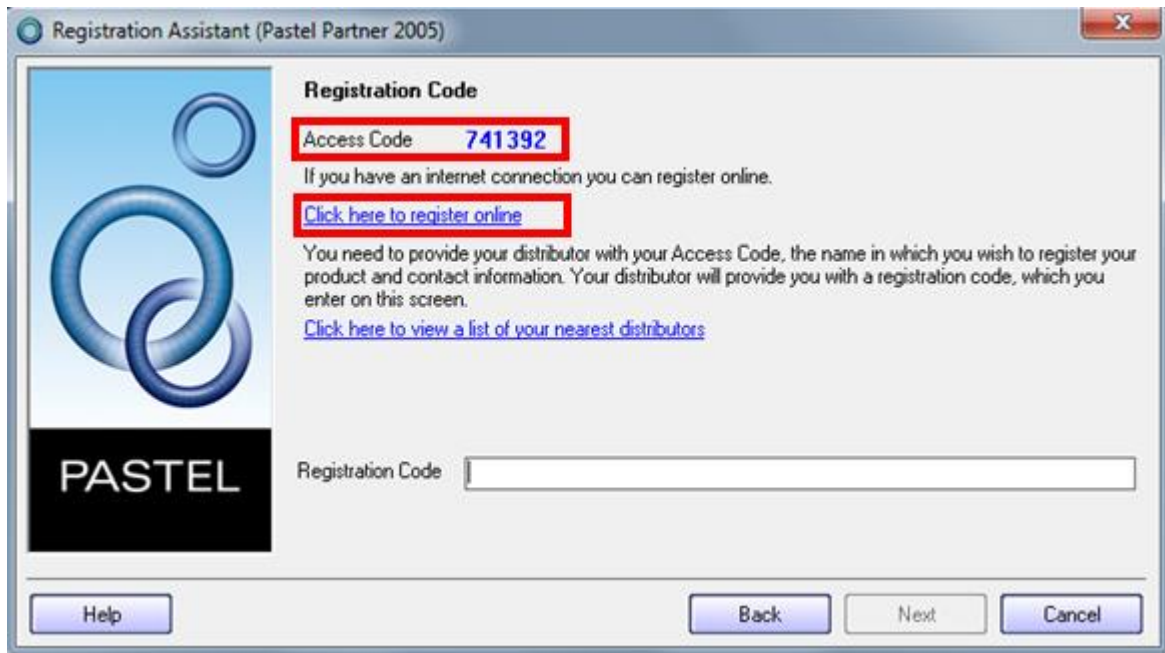
Enter your Base Serial number and Registered Company name as displayed on the invoice you received when purchasing the software. Do not tick the tick boxes next to **Educational Pack** and **Demonstration**.

Click on the **Next** button.

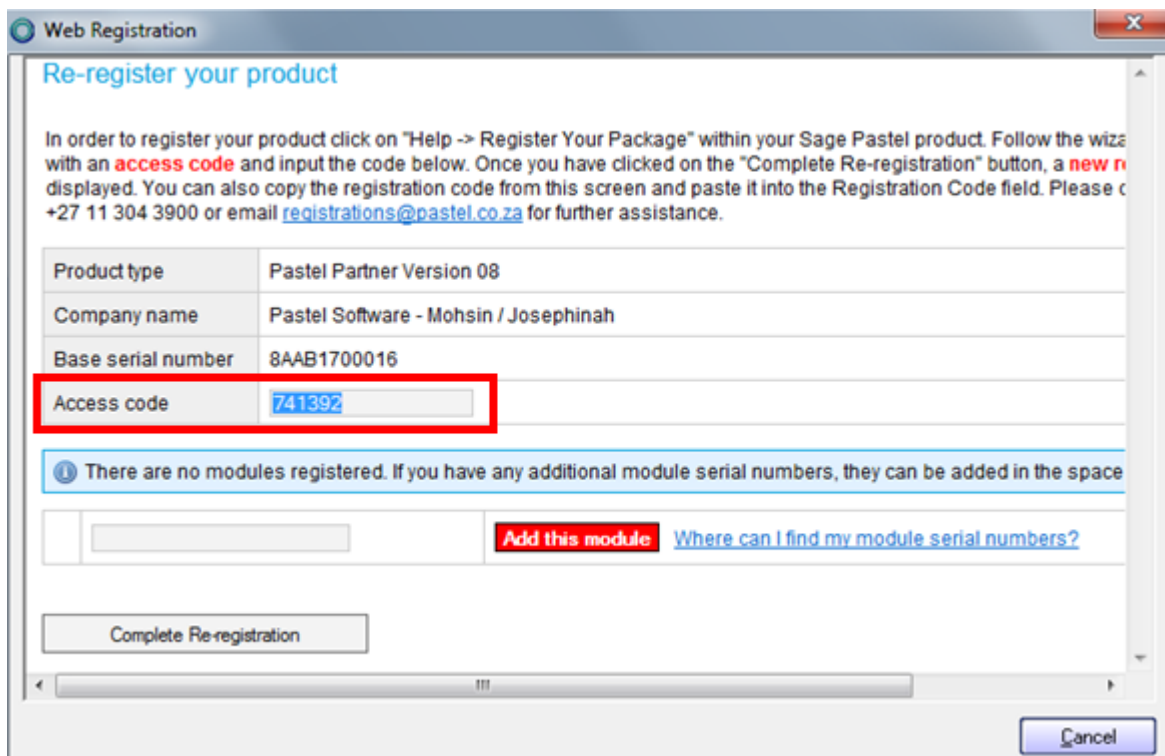


Please make a note of the **Access Code** shown on the top of the screen in blue as this is required on the next screen.

For online registration, click on the link **Click here to register online**.



Confirm that the access code in your Pastel software corresponds to the access code appearing on the Web Registration screen. If they do not match you will need to enter the access code that appears in your Pastel software in the required field on the Web Registration page.



Should you have additional modules, you will need to enter the serial numbers in the highlighted field. Once the serial number has been entered, click on the **Add this module** option displayed in red, alternatively any existing modules will be listed in this field.

Once the Access code has been confirmed and all additional modules have been added, please click on the **Complete Re-registration** button at the bottom of the screen.

Web Registration

Re-register your product

In order to register your product click on "Help -> Register Your Package" within your Sage Pastel product. Follow the wizard with an **access code** and input the code below. Once you have clicked on the "Complete Re-registration" button, a **new registration code** is displayed. You can also copy the registration code from this screen and paste it into the Registration Code field. Please call +27 11 304 3900 or email registrations@pastel.co.za for further assistance.

Product type	Pastel Partner Version 08
Company name	Pastel Software - Mohsin / Josephinah
Base serial number	8AAB1700016
Access code	741392

There are no modules registered. If you have any additional module serial numbers, they can be added in the space below.

Add this module [Where can I find my module serial numbers?](#)

Complete Re-registration

Enter the serial number for additional add on modules and then click on the Add this module button.
Once all add on modules have been added, click on the Complete Re-registration button

You will be presented with your new registration code. Please copy the registration code and paste it in the **Registration Code** field on the **Registration Assistant** screen in your Pastel software.

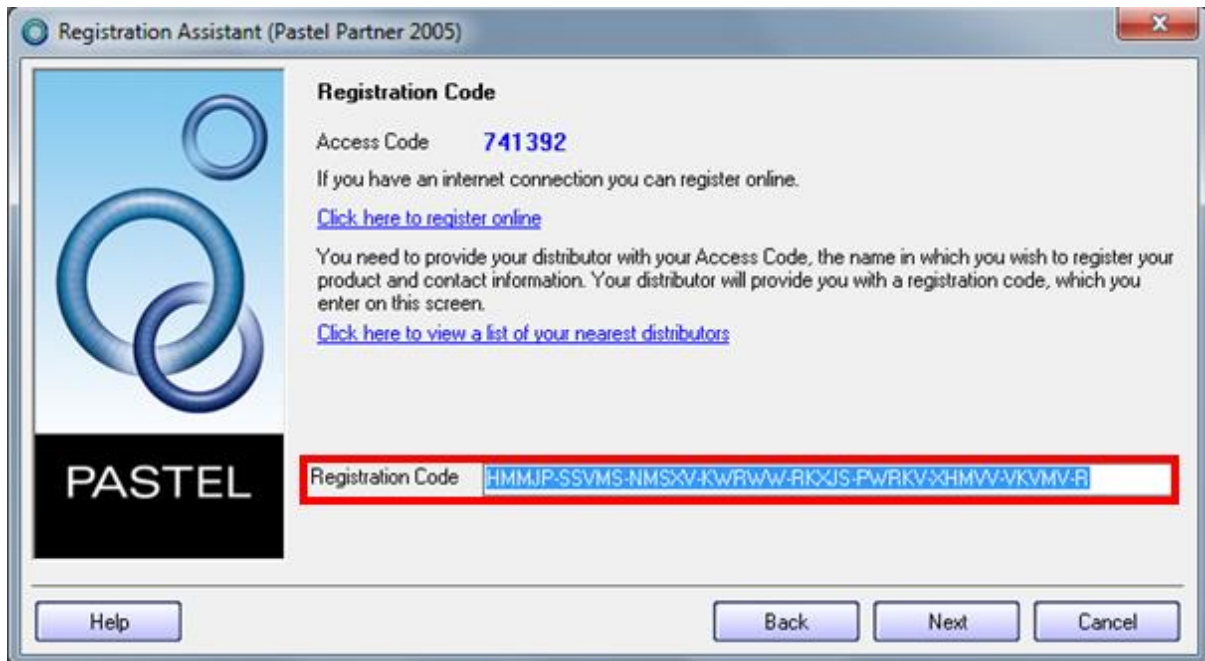
Web Registration

Re-registration Complete

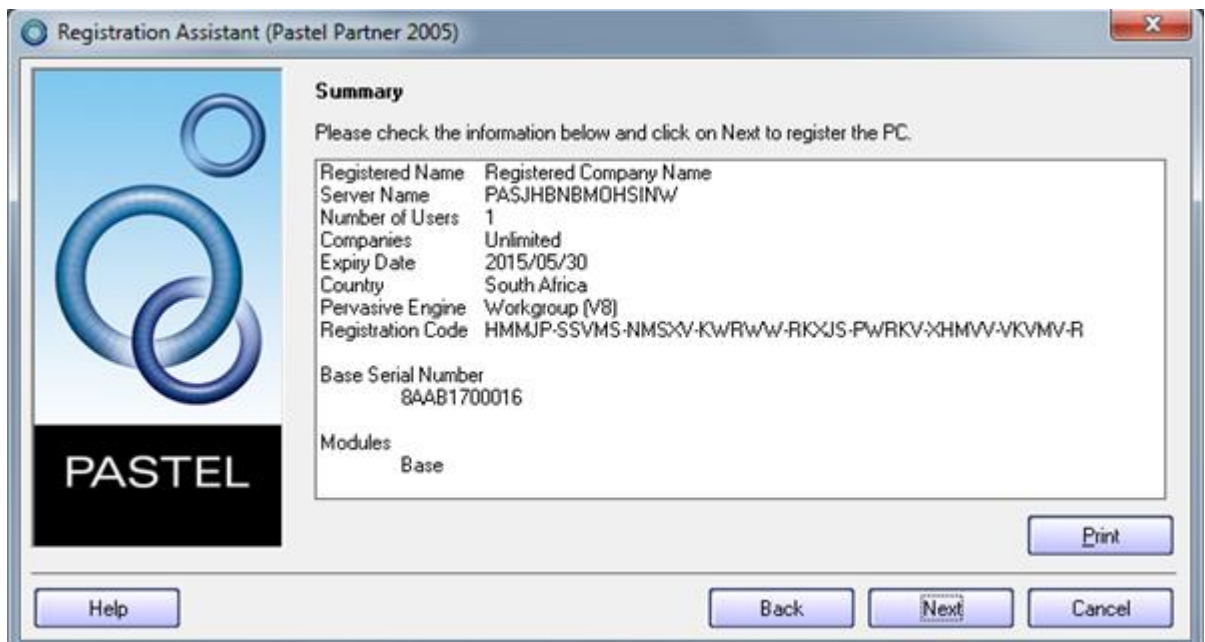
The re-registration process is complete. [Where do I enter my registration code?](#)

Product type	Pastel Partner Version 08
Registration Code	HMMJP-SSVMS-NMSXV-KWRWW-RKXJS-PWRKV-XHMVV-VKVMV-R

Once the registration code has been pasted, click on the **Next** button



A Summary screen will display confirming your registration details. Once you have confirmed your details, click on **Next** button.



On the Registration Complete screen, click on the **Finish** button.



Please close and re-open your Pastel software after completing the registration process.

Registering Pastel Version 9 (2007)

For assistance with registering your Pastel Partner V9 (2007) package, please follow the steps below:

Once you have completed the installation of your V9 (2007) software, please open Pastel on your computer.

The Registration Assistant will automatically launch in order for you to update and register the upgraded software.

If the Registration Assistant does not automatically open, please click on **Help | Register Your Package** to launch the Registration Assistant.

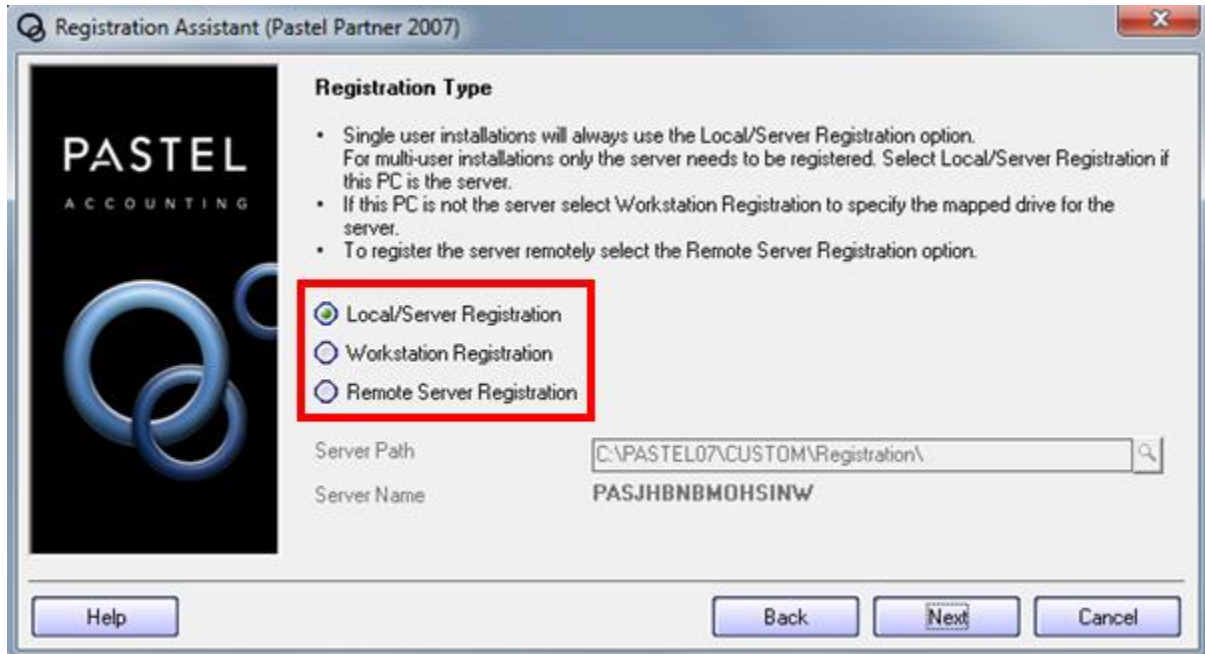
On the Welcome to Pastel screen click on the **Next** button.



The Registration Type screen will display.

If you are a Single user or registering your PC as the Server select the option **Local/Server Registration**.

If you are registering the PC as a Workstations, select the Workstation Registration option. If you select the Workstation Registration option, confirm that you have a network and you have mapped the workstation to your Server PC.



Enter your Base Serial number and Registered Company name as displayed on the invoice you received when purchasing the software. Do not tick the tickboxes next to **Educational Pack** and **Demonstration**.

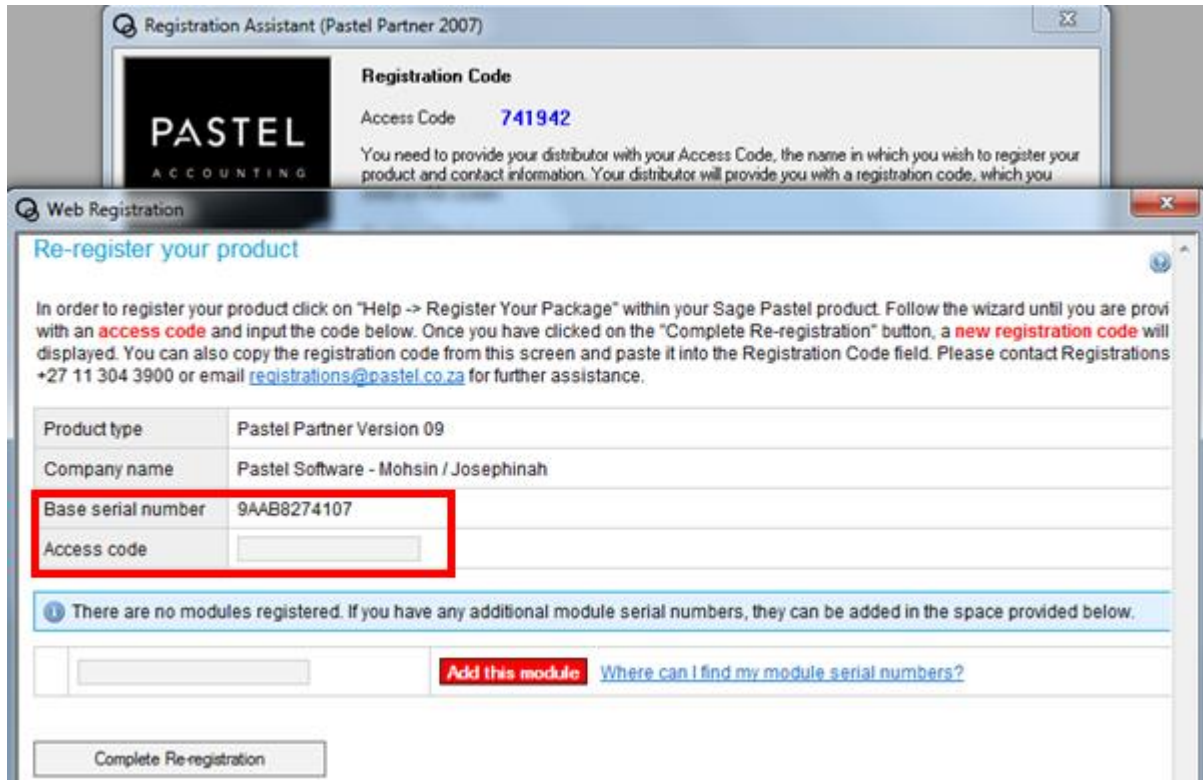
Click on the **Next** button.



Please make a note of the **Access Code** shown on the top of the screen in blue as this is required on the next screen.

For online registration, click on the link **Click here to register online**.

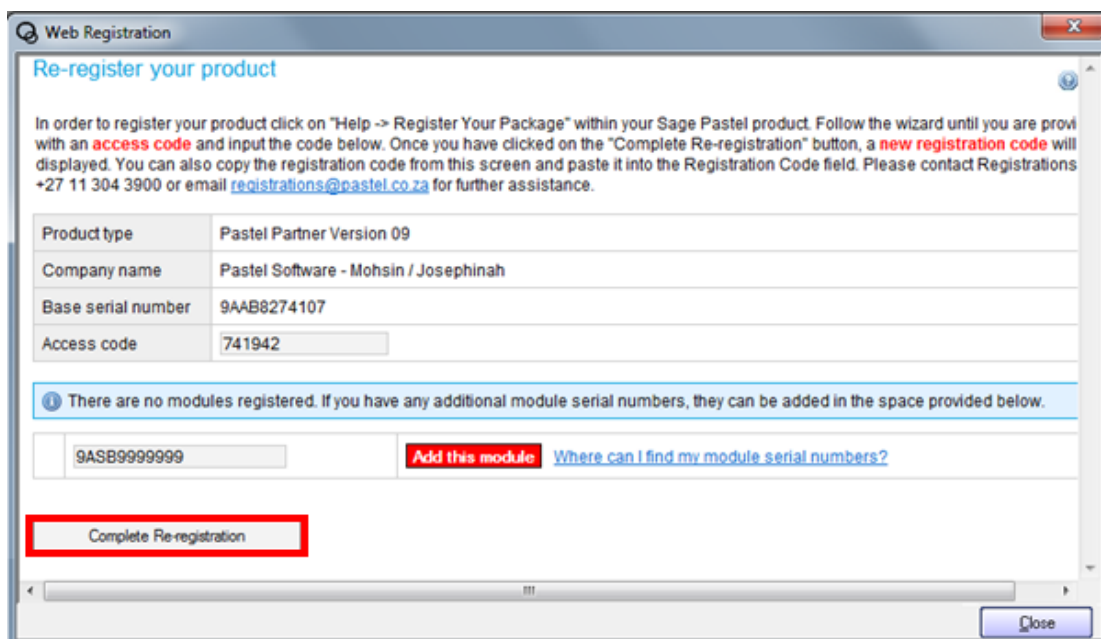
Confirm that the access code in your Pastel software corresponds to the access code appearing on the Web Registration screen. If they do not match you will need to enter the access code that appears in your Pastel software in the required field on the Web Registration page.



Should you have additional modules, you will need to enter the serial numbers in the highlighted field. Once the serial number has been entered, click on the Add this module button displayed in red.

Any existing modules will be displayed in this field.

Once the Access code has been confirmed and all additional add-on modules have been added, click on the Complete Re-registration button at the bottom of the screen.



You will be presented with your new registration code. Please copy the registration code and paste it in the **Registration Code** field on the Registration Assistant screen in your Pastel software.

Click on the **Next** button.



The screenshot shows the 'Registration Assistant (Pastel Partner 2007)' window. On the left is the 'PASTEL ACCOUNTING' logo. The main area is titled 'Registration Code'. It displays 'Access Code 741942' and provides instructions: 'You need to provide your distributor with your Access Code, the name in which you wish to register your product and contact information. Your distributor will provide you with a registration code, which you enter on this screen.' Below this, it says 'To view a list of your nearest distributors:' followed by two links: 'South Africa' and 'International'. A text box labeled 'Registration Code' contains the alphanumeric string 'HMJSP-SSVRV-NXRXY-KWRWQ-RKJRS-PwRKV-XHMVV-VKVJV-R'. At the bottom are buttons for 'Help', 'Back', 'Next', and 'Cancel'.

A Summary screen will display confirming your registration details. Once you have confirmed your details click on the Next button.



The screenshot shows the 'Registration Assistant (Pastel Partner 2007)' window at the 'Summary' stage. The left sidebar remains the same. The main area is titled 'Summary' and says 'Please check the information below and click on Next to register the PC.' It lists the following registration details:

Registered Name	Registered Company Name
Server Name	PASJHBNBMOHSINw
Number of Users	1
Companies	Unlimited
Expiry Date	2015/06/02
Country	South Africa
Pervasive Engine	Workgroup [V8]
Registration Code	HMJSP-SSVRV-NXRXY-KWRWQ-RKJRS-PwRKV-XHMVV-VKVJV-R
Base Serial Number	9AAB8274107
Modules	Base

At the bottom right of the summary area is a 'Print' button. At the bottom of the window are buttons for 'Help', 'Back', 'Next', and 'Cancel'.

On the Registration Complete screen click on the **Finish** button.



Registering Pastel Version 10 (2009)

For assistance with registering your Pastel V10 package, please follow the steps below:

Once you have completed the installation of your V10 software, please open Pastel on your computer.

The Registration Assistant will automatically launch in order for you to update and register the upgraded software.

If the Registration Assistant does not automatically open, please click on **Help | Register Your Package** to launch the Registration Assistant.

On the Welcome to Pastel screen click on the **Next** button.



The Registration Type screen will display.

If you are a Single user or registering your PC as the Server select the option **Local/Server Registration**.

If you are registering the PC as a Workstations, select the Workstation Registration option. If you select the Workstation Registration option, confirm that you have a network and you have mapped the workstation to your Server PC.

The screenshot shows the 'Registration Assistant (Pastel Partner 2009)' dialog box. On the left is a 'PASTEL ACCOUNTING' logo. The main area is titled 'Registration Type' and contains the following text: 'Single user installations will always use the Local/Server Registration option. For multi-user installations only the server needs to be registered. Select Local/Server Registration if this PC is the server.' 'If this PC is not the server select Workstation Registration to specify the mapped drive for the server.' 'To register the server remotely select the Remote Server Registration option.'

Below the text are three radio button options: 'Local/Server Registration' (selected), 'Workstation Registration', and 'Remote Server Registration'. A red box highlights these three options. Below the radio buttons are two text fields: 'Server Path' with the value 'C:\PASTEL09\CUSTOM\Registration\' and 'Server Name' with the value 'PASJHBNBMOHSINW'. At the bottom are four buttons: 'Help', 'Back', 'Next', and 'Cancel'.

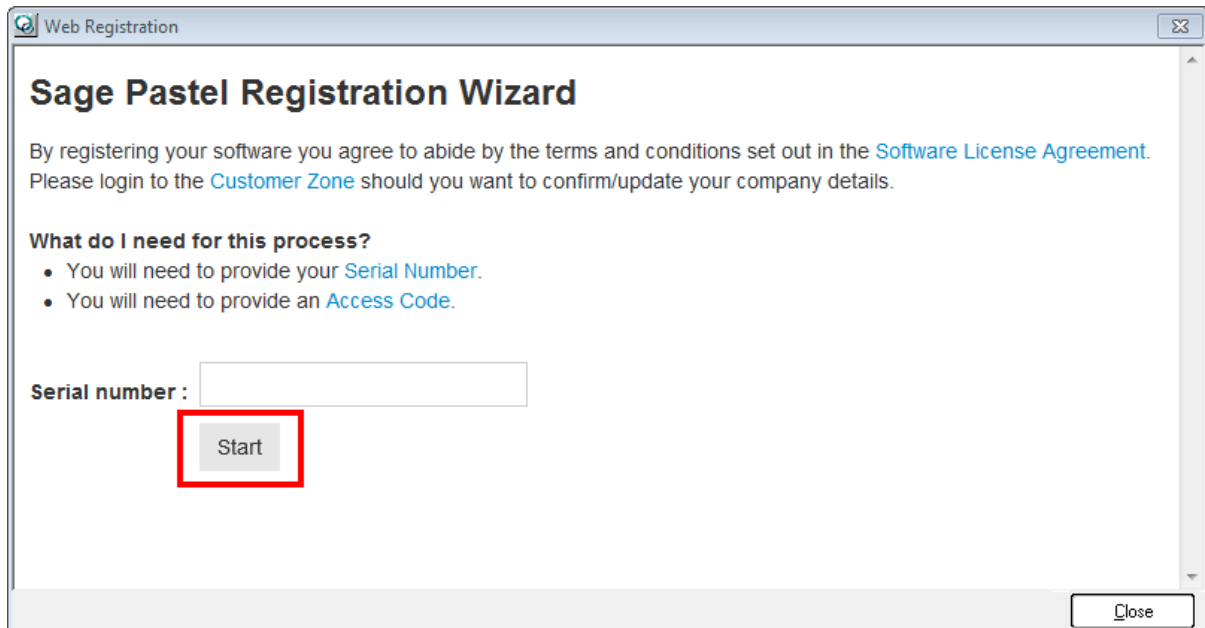
Enter your Base Serial number and Registered Company name as displayed on the invoice you received when purchasing the software. Do not tick the tickboxes next to **Educational Pack** and **Demonstration**.

Click on the **Next** button.

The screenshot shows the 'Registration Assistant (Pastel Partner 2009)' dialog box, 'Registration Details' screen. On the left is a 'PASTEL ACCOUNTING' logo. The main area is titled 'Registration Details' and contains the following text: 'Please enter your company's registered name and base serial number. The Base Serial Number can be found on your Invoice, the back of the CD cover or on the bottom of the Pastel box.' 'If you have an internet connection, you can register online.'

Below the text is a checked checkbox 'Register Online'. Below that is a text field for 'Base Serial Number' with the value 'JAAB1100057'. Below that is a text field for 'Registered Name' with the value 'Registered Company Name'. Below that is a dropdown menu for 'Select your country' with the value 'South Africa'. Above the 'Base Serial Number' and 'Registered Name' fields are two unchecked checkboxes: 'Educational Pack' and 'Demonstration'. A red box highlights the 'Base Serial Number' and 'Registered Name' fields. At the bottom are four buttons: 'Help', 'Back', 'Next', and 'Cancel'.

The Web Registration screen will open. Click on the Start button if you agree to the **Software License Agreement**.



The screenshot shows a web browser window titled "Web Registration". The main heading is "Sage Pastel Registration Wizard". Below the heading, there is a paragraph: "By registering your software you agree to abide by the terms and conditions set out in the [Software License Agreement](#). Please login to the [Customer Zone](#) should you want to confirm/update your company details."

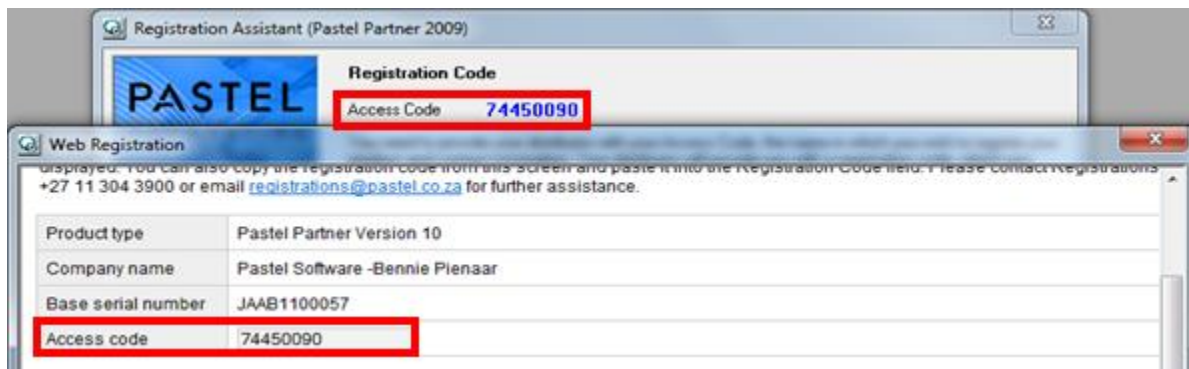
Under the heading "What do I need for this process?", there are two bullet points:

- You will need to provide your [Serial Number](#).
- You will need to provide an [Access Code](#).

Below this, there is a label "Serial number:" followed by an empty text input field. A red rectangular box highlights a "Start" button located below the input field. At the bottom right of the window, there is a "Close" button.

On the Web Registration screen, enter the Access Code that displays on the Registration Assistant screen in Pastel.

You may need to move the screens around to view the Access Code.



The screenshot shows two overlapping windows. The top window is titled "Registration Assistant (Pastel Partner 2009)" and features the PASTEL logo. It displays "Registration Code" with "Access Code 74450090" highlighted by a red box. The bottom window is titled "Web Registration" and shows a table with registration details:

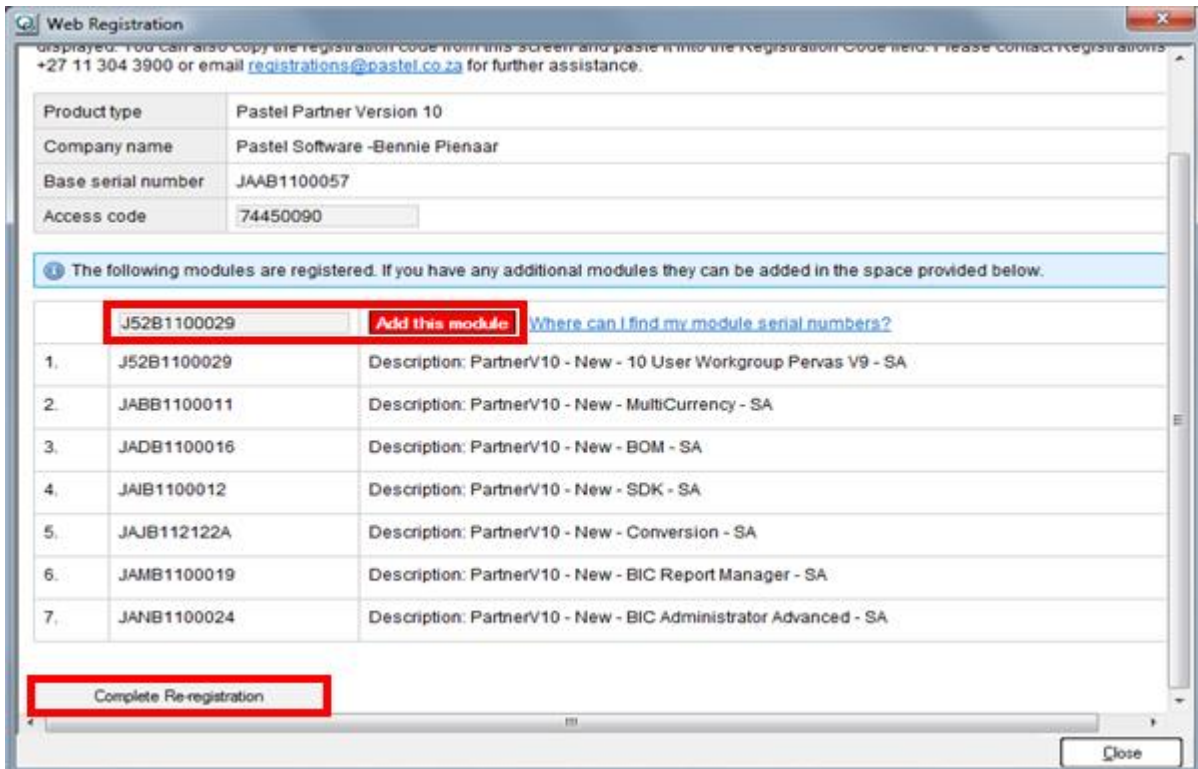
Product type	Pastel Partner Version 10
Company name	Pastel Software -Bennie Pienaar
Base serial number	JAAB1100057
Access code	74450090

The "Access code" field in the table is highlighted with a red box. A red box also highlights the "Add this module" button in the original image, which is not clearly visible in this screenshot but is mentioned in the text below.

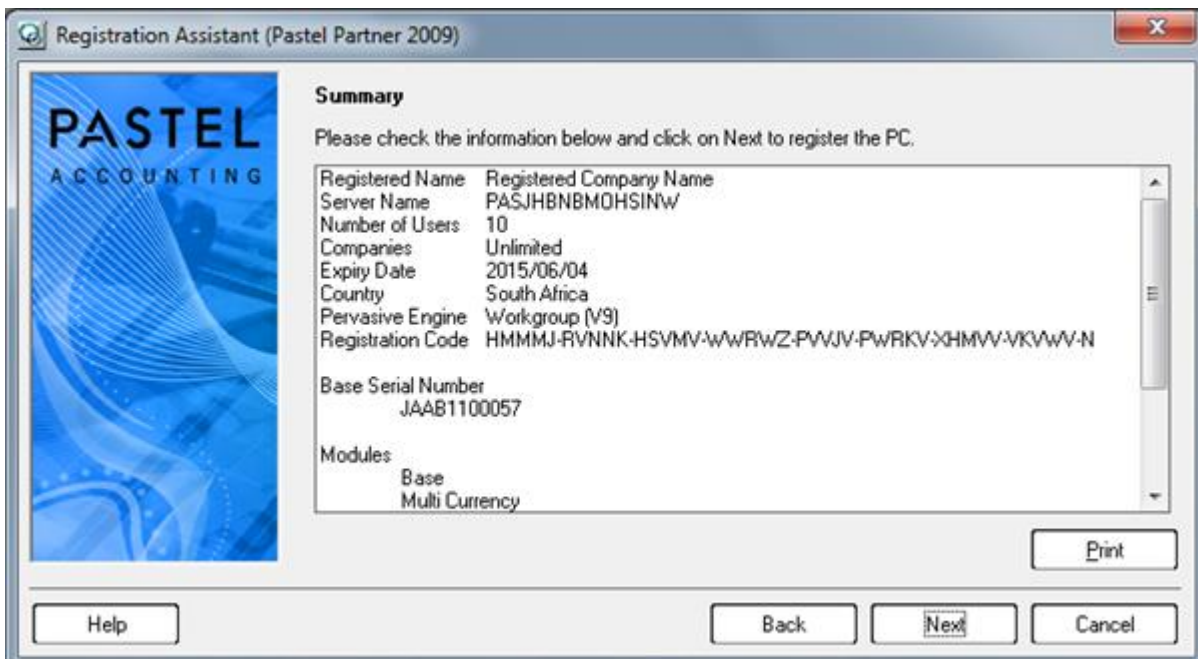
Should you have additional modules, you will need to enter the serial numbers in the highlighted field.

Once the serial number has been entered, click on the **Add this module** button displayed in red. Alternatively any existing modules will be listed in this field.

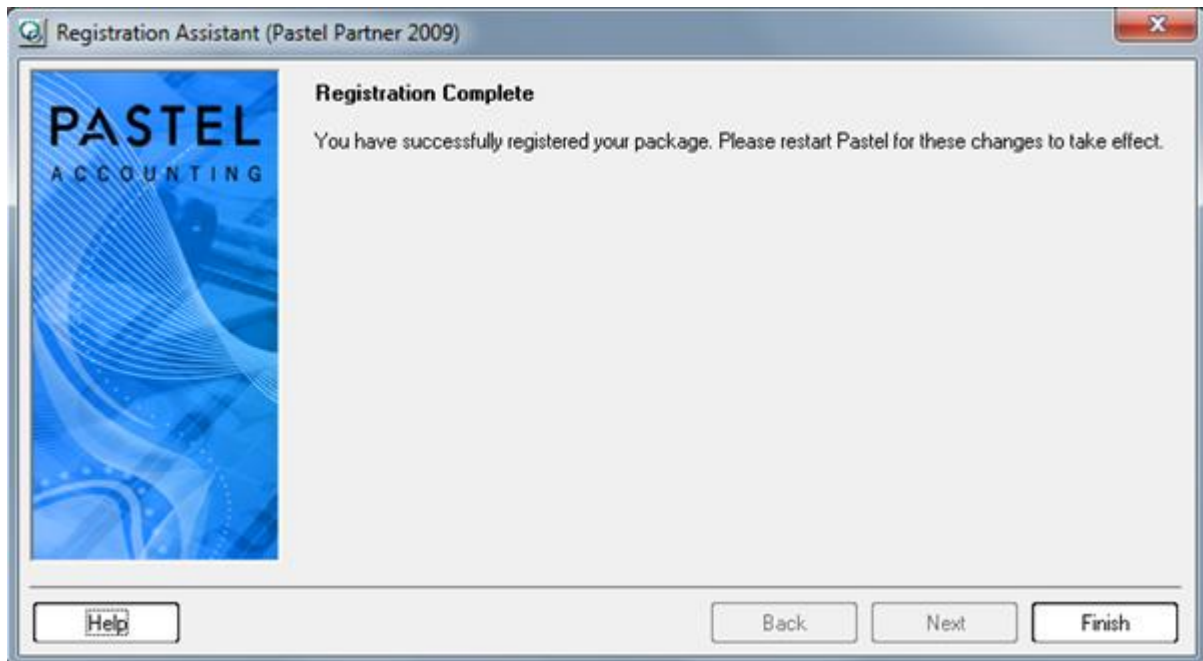
Once the access code has been confirmed and all additional modules have been added please click on the **Complete Re-registration** button at the bottom of the screen.



A Summary screen will display confirming your registration details. Once you have confirmed your details, click on **Next** button.



On the Registration Complete screen, click on the **Finish** button.



Registering Pastel Version 11

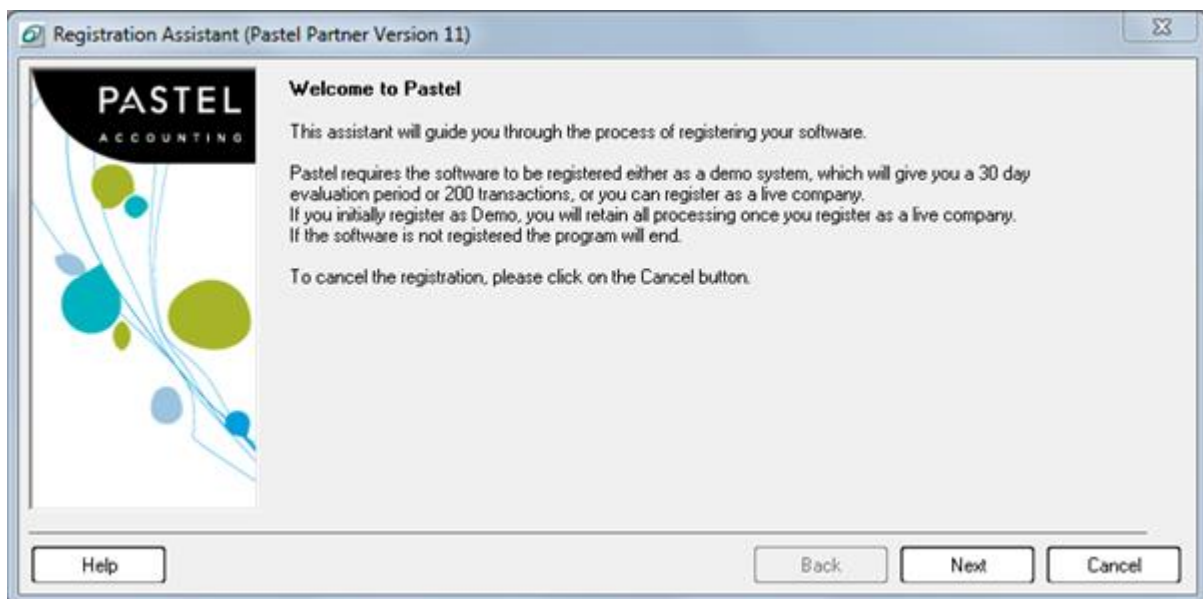
For assistance with registering your Pastel V11 package, please follow the steps below:

Once you have completed the installation of your V11 software, please open Pastel on your computer.

The Registration Assistant will automatically launch in order for you to update and register the upgraded software.

If the Registration Assistant does not automatically open, please click on **Help | Register Your Package** to launch the Registration Assistant.

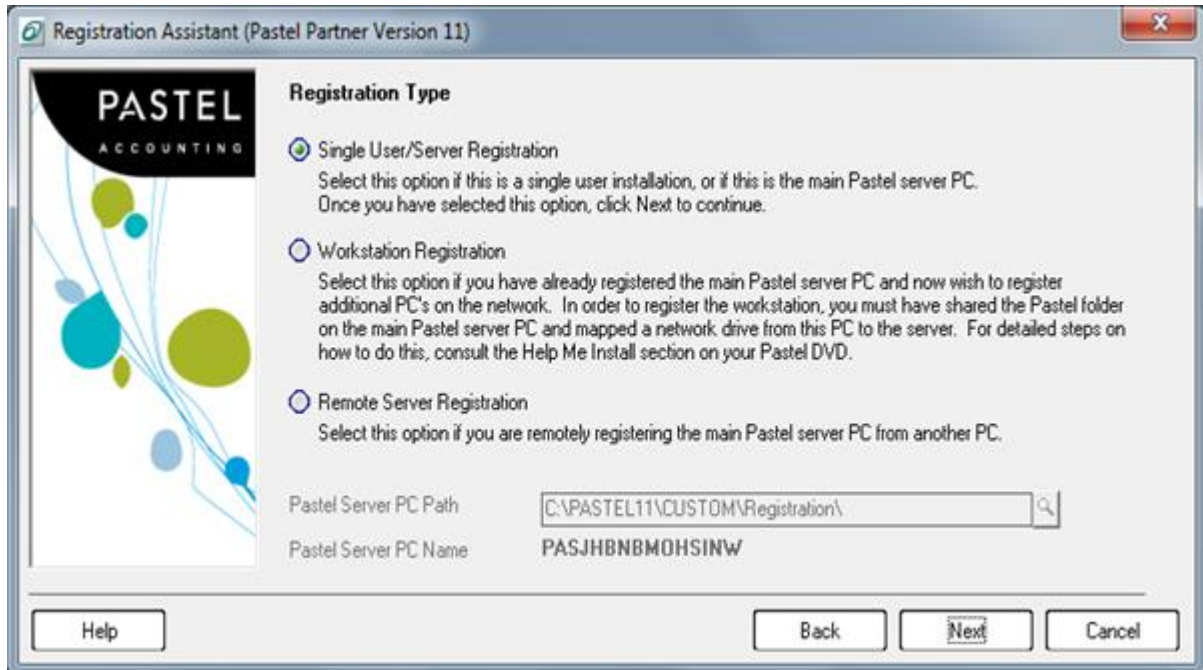
On the Welcome to Pastel screen click on the **Next** button.



The Registration Type screen will display.

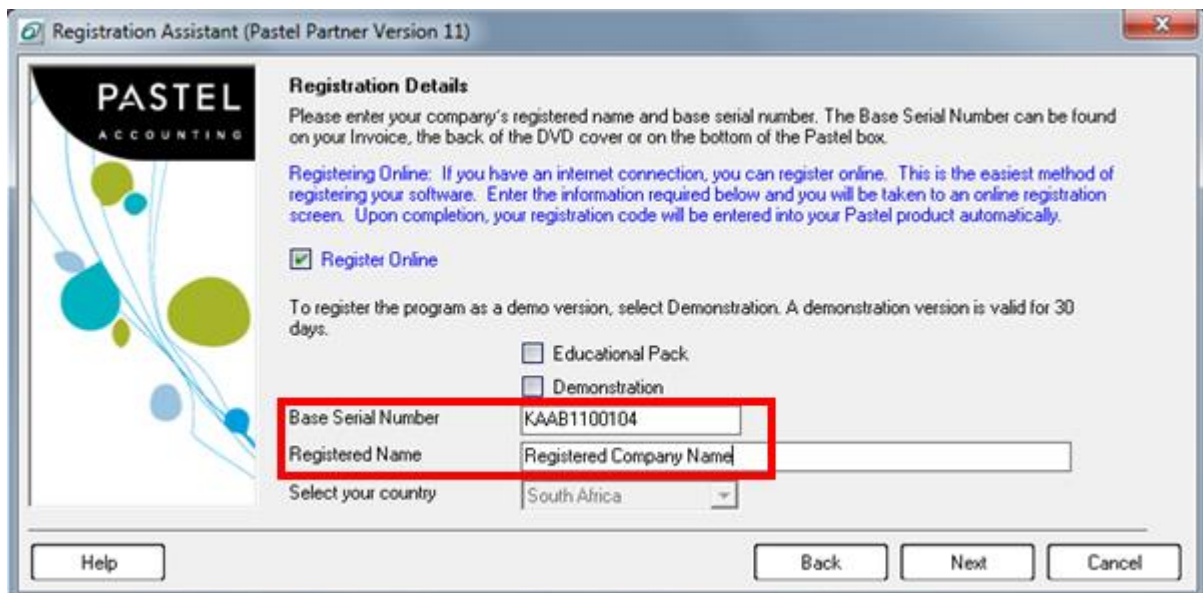
If you are a Single user or registering your PC as the Server select the option **Single User/Server Registration**.

If you are registering the PC as a Workstations, select the Workstation Registration option. If you select the Workstation Registration option, confirm that you have a network and you have mapped the workstation to your Server PC.



Enter your Base Serial number and Registered Company name as displayed on the invoice you received when purchasing the software. Do not tick the tickboxes next to **Educational Pack** and **Demonstration**.

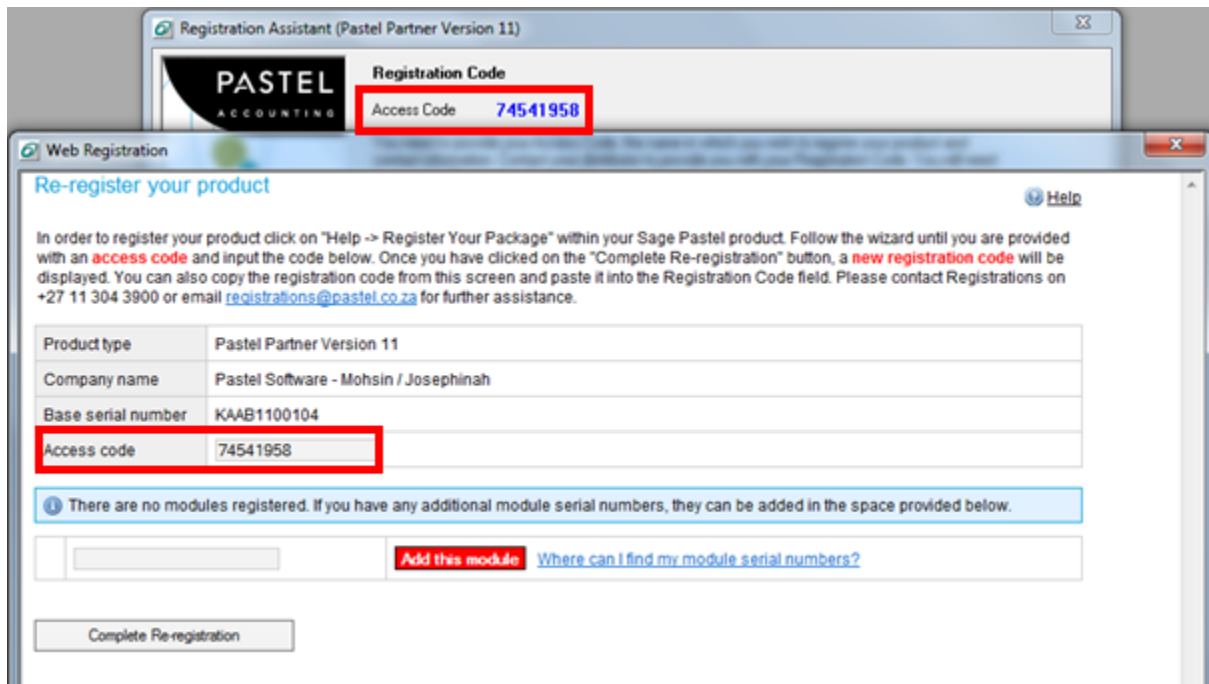
Click on the **Next** button.



The Web Registration screen will open. Click on the Start button if you agree to the **Software License Agreement**.

On the Web Registration screen, enter the Access Code that displays on the Registration Assistant screen in Pastel.

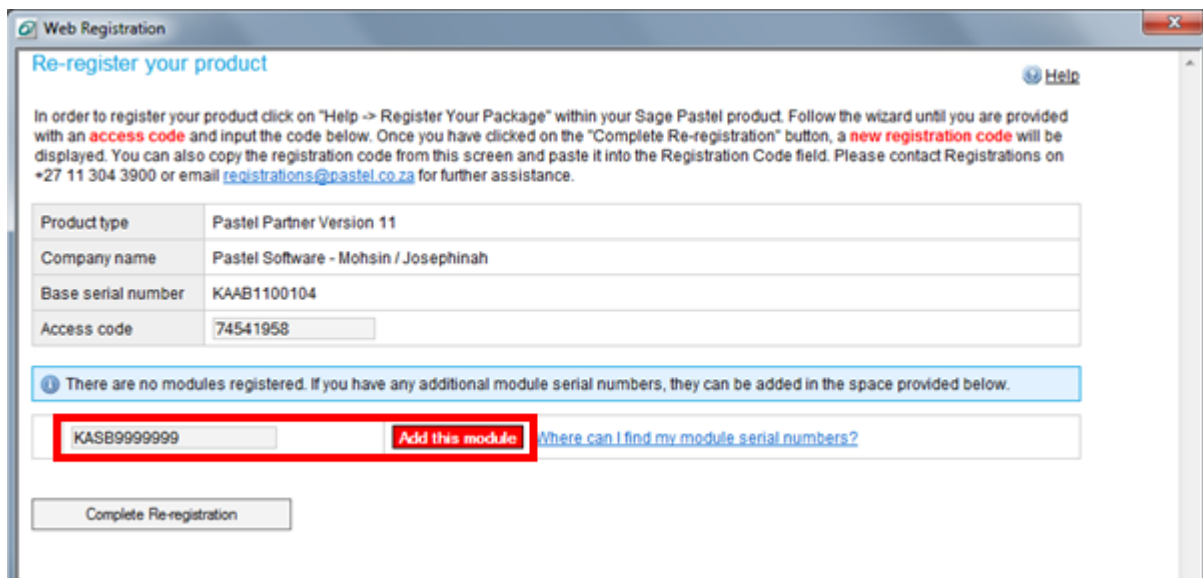
You may need to move the screens around to view the Access Code.



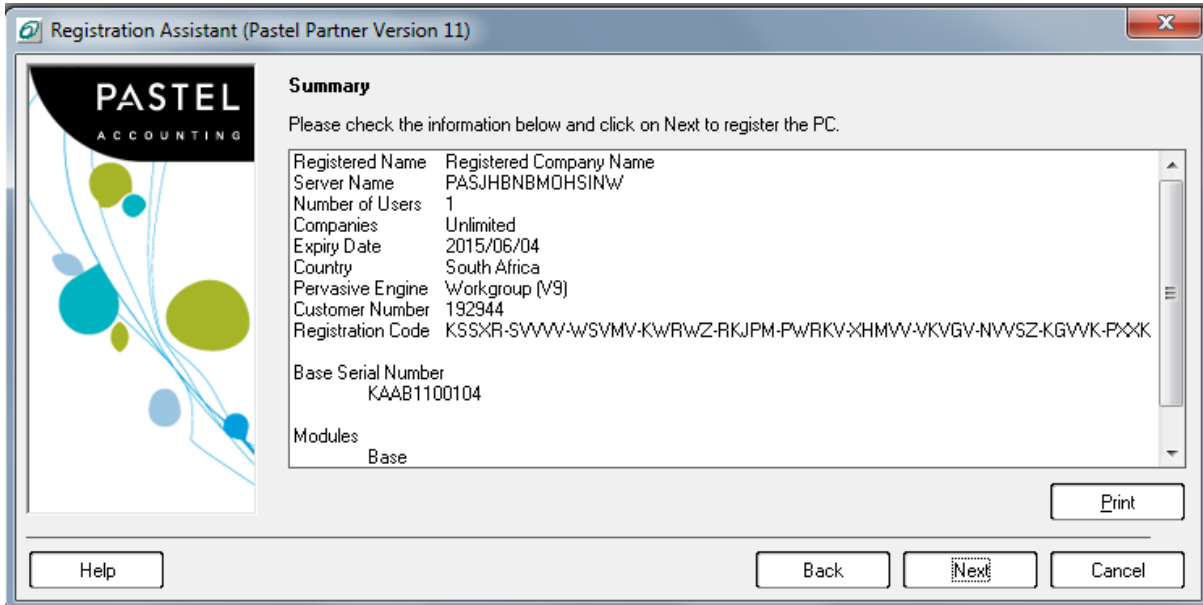
Should you have additional modules, you will need to enter the serial numbers in the highlighted field.

Once the serial number has been entered, click on the **Add this module** button displayed in red. Alternatively any existing modules will be listed in this field.

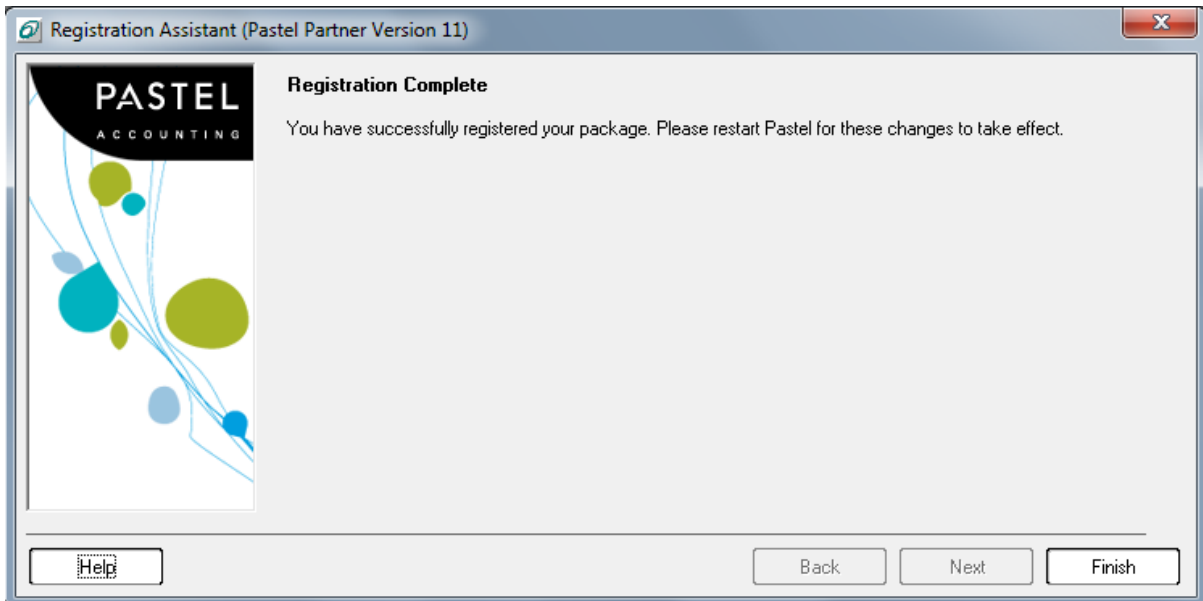
Once the access code has been confirmed and all additional modules have been added please click on the **Complete Re-registration** button at the bottom of the screen.



A Summary screen will display confirming your registration details. Once you have confirmed your details, click on **Next** button.



On the Registration Complete screen, click on the **Finish** button.



Registering Pastel Version 12

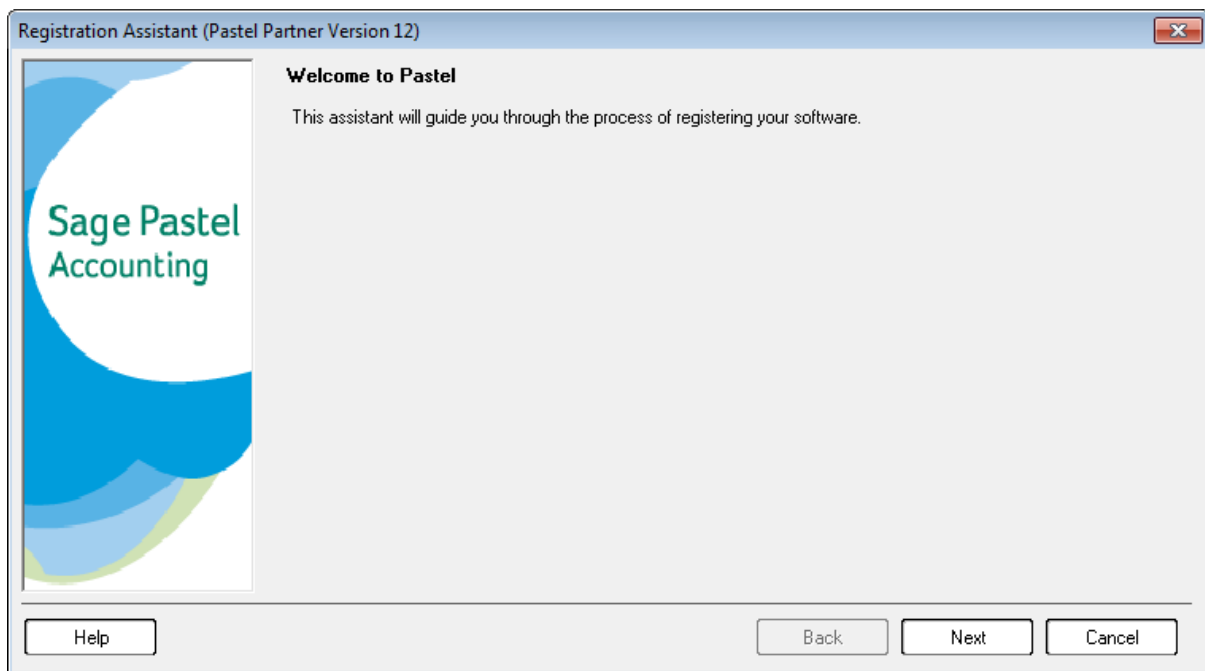
For assistance with registering your Pastel V12 package, please follow the steps below:

Once you have completed the installation of your V12 software, please open Pastel on your computer.

The Registration Assistant will automatically launch in order for you to update and register the upgraded software.

If the Registration Assistant does not automatically open, please click on Help | About to launch the Registration Assistant.

On the Welcome to Pastel screen click on the **Next** button.



The Registration Type screen will display.

If you are a Single user or registering your PC as the Server select the option Local/Server Registration.

If you are registering the PC as a Workstations, select the Workstation Registration option. If you select the Workstation Registration option, confirm that you have a network and you have mapped the workstation to your Server PC.

Registration Assistant (Pastel Partner Version 12)

Registration Type

- Single User/Server Registration
Select this option if this is a single user installation, or if this is the main Pastel server PC. Once you have selected this option, click Next to continue.
- Workstation Registration
Select this option if you have already registered the main Pastel server PC and now wish to register additional PC's on the network. In order to register the workstation, you must have shared the Pastel folder on the main Pastel server PC and mapped a network drive from this PC to the server. For detailed steps on how to do this, consult the Help Me Install section on your Pastel DVD.
- Remote Server Registration
Select this option if you are remotely registering the main Pastel server PC from another PC.

Pastel Server PC Path: C:\PASTEL~1.6\CUSTOM\Registration\

Pastel Server PC Name: PASJHBNBCRAIFRA

Buttons: Help, Back, Next, Cancel

Enter your Base Serial number and Registered Company name as displayed on the invoice you received when purchasing the software. Do not tick the tickboxes next to **Educational Pack** and **Demonstration**.

Click on the **Next** button.

Registration Assistant (Pastel Partner Version 12)

Registration Details

Please enter your company's registered name and base serial number. The Base Serial Number can be found on your Invoice, the back of the DVD cover or on the bottom of the Pastel box.

[Registering Online:](#) If you have an internet connection, you can register online. This is the easiest method of registering your software. Enter the information required below and you will be taken to an online registration screen. Upon completion, your registration code will be entered into your Pastel product automatically.

Register Online
The Registrations Team can be contacted on +27 11 304 3300 or registrations@pastel.co.za.

To register the program as a demo version, select Demonstration. A demonstration version is valid for 30 days.

Educational Pack
 Demonstration

Base Serial Number: LAAB9100109

Registered Name: Pastel

Select your country: [Dropdown]

Buttons: Help, Back, Next, Cancel

The Web Registration screen will open. Click on the Start button if you agree to the **Software License Agreement**.

On the Web Registration screen, confirm the Access Code that displays on the Registration Assistant screen in Pastel is the same.

You may need to move the screens around to view the Access Code.

The screenshot shows a web browser window titled 'Web Registration' with a sub-header 'Re-register your product'. Below the header is a paragraph of instructions. A table lists registration details: Product type (Pastel Partner Version 12), Company name (Pastel Software -), Base serial number (LAAB9100109), and Access code (45291081). The 'Access code' field is highlighted with a red border. Below the table is a blue information box, an empty input field, a red 'Add this module' button, and a link 'Where can I find my module serial numbers?'. At the bottom is a 'Complete Re-registration' button.

Product type	Pastel Partner Version 12
Company name	Pastel Software -
Base serial number	LAAB9100109
Access code	45291081

Should you have additional modules, you will need to enter the serial numbers in the highlighted field.

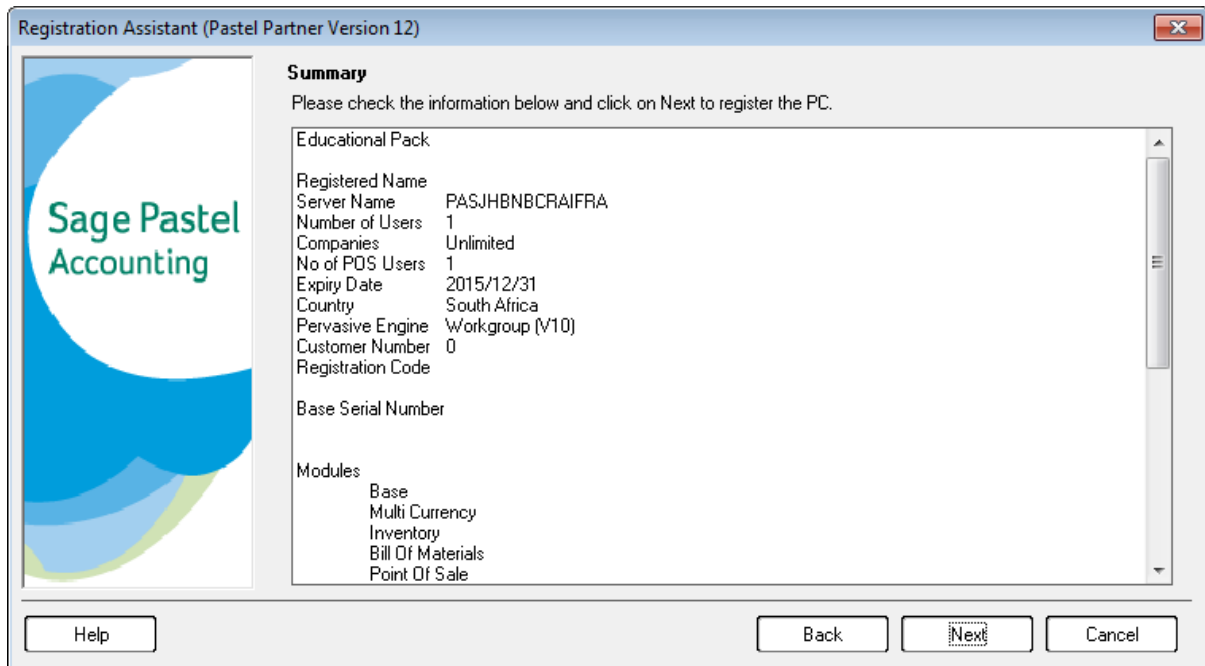
Once the serial number has been entered, click on the **Add this module** button displayed in red. Alternatively any existing modules will be listed in this field.

Once the access code has been confirmed and all additional modules have been added please click on the **Complete Re-registration** button at the bottom of the screen.

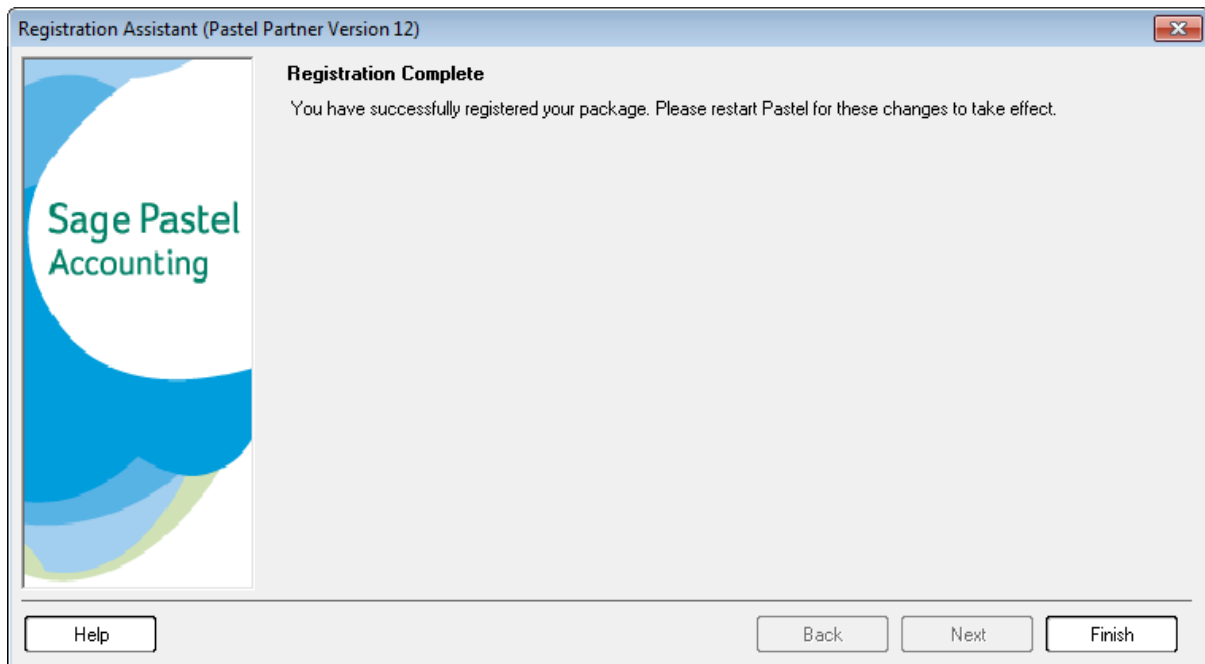
This screenshot is similar to the previous one but shows the 'Add this module' button highlighted in red. The 'Access code' field is also highlighted with a red box. The 'Company name' field now contains 'Pastel Software - Mohsin / Josephinah'. The 'Add this module' button is now red, and the 'Complete Re-registration' button at the bottom is also highlighted with a red box. The input field for additional modules now contains the serial number 'LASB9999999'.

Product type	Pastel Partner Version 12
Company name	Pastel Software - Mohsin / Josephinah
Base serial number	LAAB9100109
Access code	45291081

A Summary screen will display confirming your registration details. Once you have confirmed your details, click on **Next** button.



On the Registration Complete screen, click on the **Finish** button.



Registering Pastel Version 14

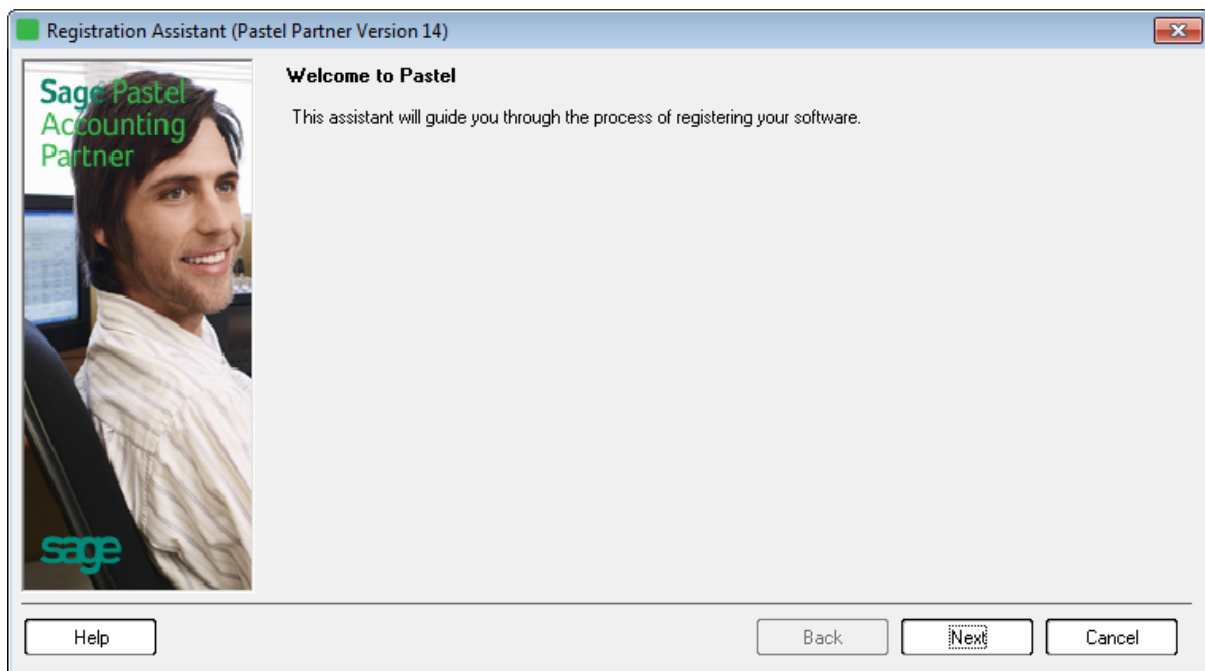
For assistance with registering your Pastel V14 package, please follow the steps below:

Once you have completed the installation of your V14 software, please open Pastel on your computer.

The Registration Assistant will automatically launch in order for you to update and register the upgraded software.

If the Registration Assistant does not automatically open, please click on Help | Register Your Package to launch the Registration Assistant.

On the Welcome to Pastel screen click on the **Next** button.



The Registration Type screen will display.

If you are a Single user or registering your PC as the Server select the option Single User/Server Registration.

If you are registering the PC as a Workstations, select the Workstation Registration option. If you select the Workstation Registration option, confirm that you have a network and you have mapped the workstation to your Server PC.

Registration Assistant (Pastel Partner Version 14)

Registration Type

- Single User/Server Registration
Select this option if this is a single user installation, or if this is the main Pastel server PC. Once you have selected this option, click Next to continue.
- Workstation Registration
Select this option if you have already registered the main Pastel server PC and now wish to register additional PC's on the network. In order to register the workstation, you must have shared the Pastel folder on the main Pastel server PC and mapped a network drive from this PC to the server. For detailed steps on how to do this, consult the Help Me Install section on your Pastel DVD.
- Remote Server Registration
Select this option if you are remotely registering the main Pastel server PC from another PC.

Pastel Server PC Path:

Pastel Server PC Name:

Enter your Base Serial number and Registered Company name as displayed on the invoice you received when purchasing the software. Do not tick the tickboxes next to **Educational Pack** and **Demonstration**.

Click on the **Next** button.

Registration Assistant (Pastel Partner Version 14)

Registration Details

Please enter your company's registered name and base serial number. The Base Serial Number can be found on your Invoice, the back of the DVD cover or on the bottom of the Pastel box.

Registering Online: If you have an internet connection, you can register online. This is the easiest method of registering your software. Enter the information required below and you will be taken to an online registration screen. Upon completion, your registration code will be entered into your Pastel product automatically.

Register Online
The Registrations Team can be contacted on +27 11 304 3300 or registrations@pastel.co.za.

To register the program as a demo version, select Demonstration. A demonstration version is valid for 30 days.

Educational Pack
 Demonstration

Base Serial Number:

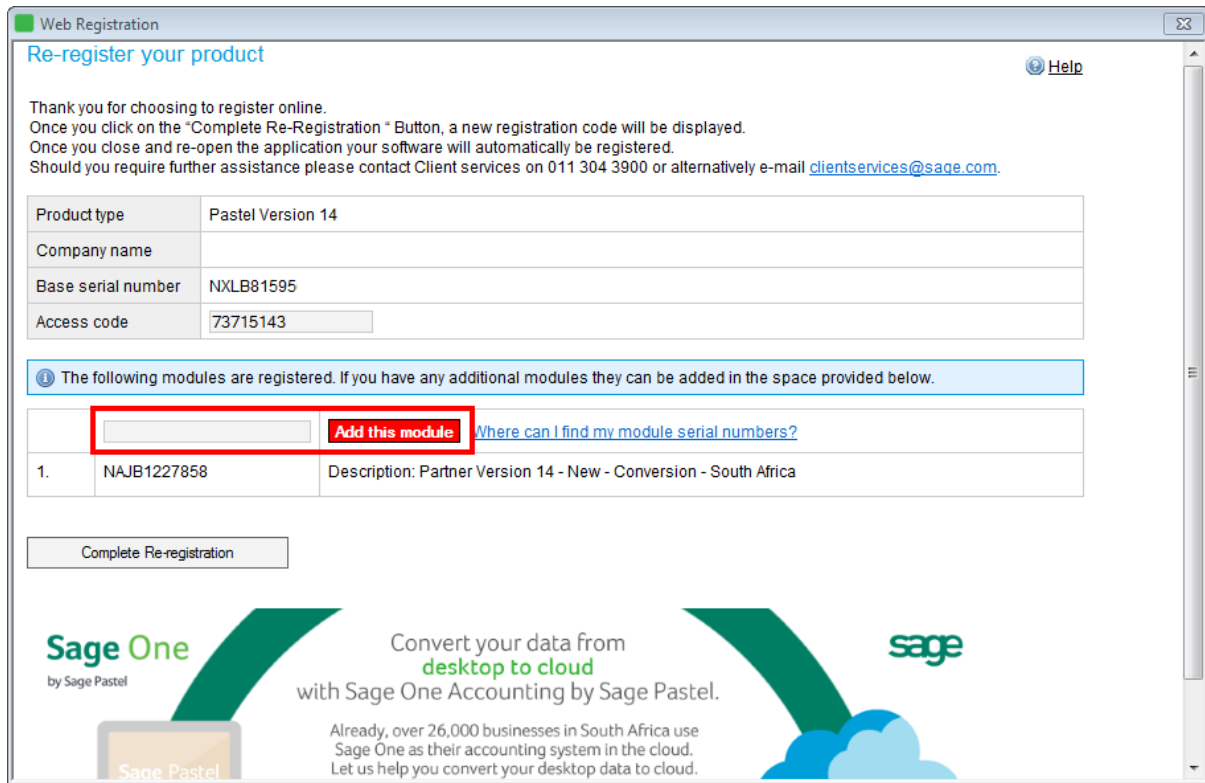
Registered Name:

Select your country:

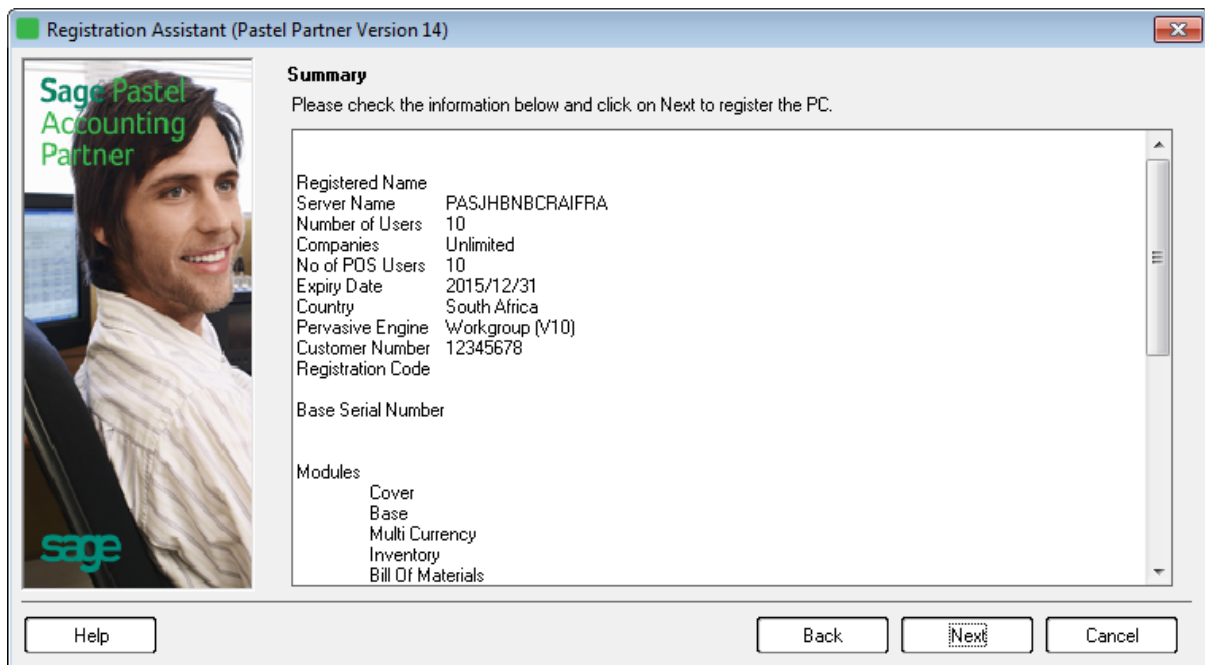
The Web Registration screen will display.

Should you have additional modules, you will need to enter the serial numbers in the highlighted field.

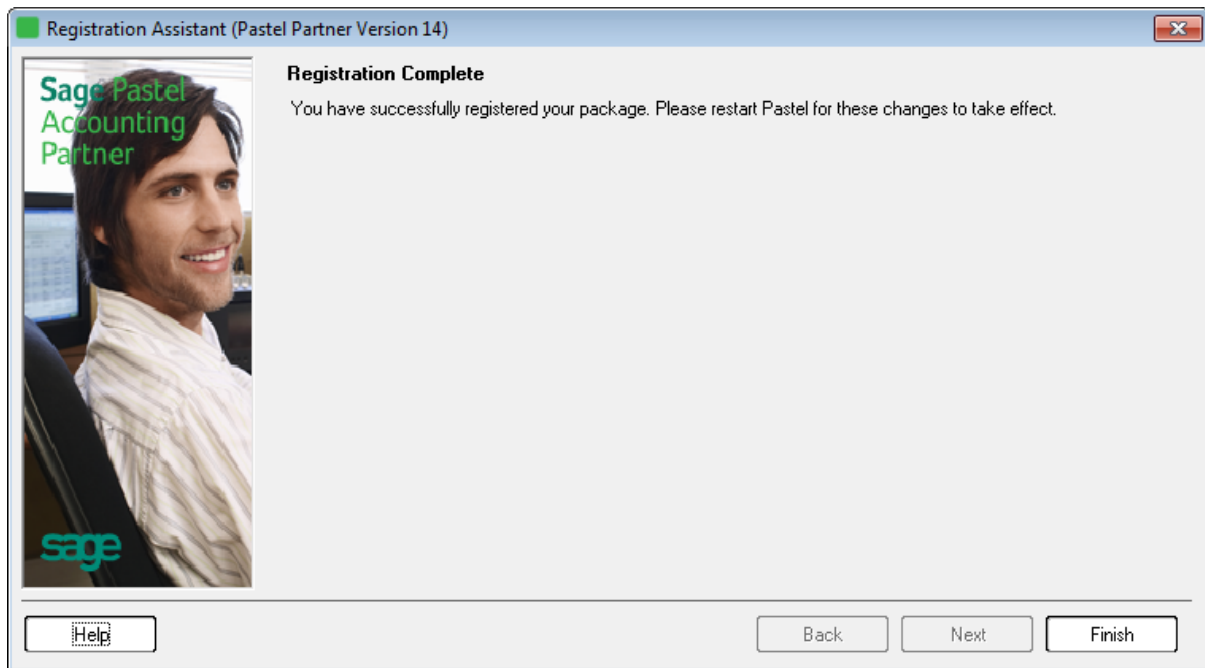
Once the serial number has been entered, click on the **Add this module** button displayed in red. Alternatively any existing modules will be listed in this field.



A Summary screen will display confirming your registration details. Once you have confirmed your details, click on **Next** button.



On the Registration Complete screen, click on the **Finish** button.



Upgrade Registration

On the Registration Details screen, complete the Base Serial Number and Registered Name fields.

Tick the Register Online tickbox then click on the **Next** button.

Registration Assistant (Pastel Partner Version 14)

Registration Details

Please enter your company's registered name and base serial number. The Base Serial Number can be found on your Invoice, the back of the DVD cover or on the bottom of the Pastel box.

Registering Online: If you have an internet connection, you can register online. This is the easiest method of registering your software. Enter the information required below and you will be taken to an online registration screen. Upon completion, your registration code will be entered into your Pastel product automatically.

Register Online

The Registrations Team can be contacted on +27 11 304 3300 or registrations@pastel.co.za.

To register the program as a demo version, select Demonstration. A demonstration version is valid for 30 days.

Educational Pack
 Demonstration

Base Serial Number: JAAB1100057

Registered Name: Registered Company Name

Select your country: [Dropdown]

Buttons: Help, Back, Next, Cancel

Enter your new serial number and old serial number in the respective fields and then click on the **Start** button.

Web Registration

Sage Pastel Registration Wizard

By registering your software you agree to abide by the terms and conditions set out in the [Software License Agreement](#). Please login to the [Customer Zone](#) should you want to confirm/update your company details.

What do I need for this process?

- You will need to provide your [Serial Number](#).
- You will need to provide an [Access Code](#).

New Serial number: [Input Field]

Old Serial number: [Input Field]

Access code: 69397331

Start

Enter your new and old serial number and then click on the Start button.

Complete the field and click on the **Next** button.

This will update your current information on the system.

Web Registration

Step 1 : Update my company details Step 2 : Add modules Step 3 : Upgrade Complete Help

You are able to change your company details below. If your details are correct, please confirm this by clicking on "Next Step". * Required Field

Company Details	
Registered company name	Pastel Software - Josephinah
Customer number	192944

Contact Details	
Contact name	<input type="text"/> *
Please enter at least one contact number :	
Telephone 1	<input type="text"/>
Mobile number	<input type="text"/>
Telephone 2	<input type="text"/>
Fax number	<input type="text"/>
Email 1	<input type="text"/>
Email 2	<input type="text"/>
Postal address	<input type="text"/> *
	<input type="text"/> *
	<input type="text"/>
	<input type="text"/>
	<input type="text"/>
	<input type="text"/>
Postal code	<input type="text"/> *
Physical delivery address	<input type="text"/> *
	<input type="text"/> *
	<input type="text"/>
	<input type="text"/>
	<input type="text"/>
	<input type="text"/>
Postal code	<input type="text"/> *

Next Step

If you have any Add-on modules, enter the Add-on module serial number and click on the Add this module button.

Once you have added all the Add-on modules, click on the Complete Upgrade button.

Web Registration

Step 1 : Update my company details Step 2 : Add modules Step 3 : Upgrade complete Help

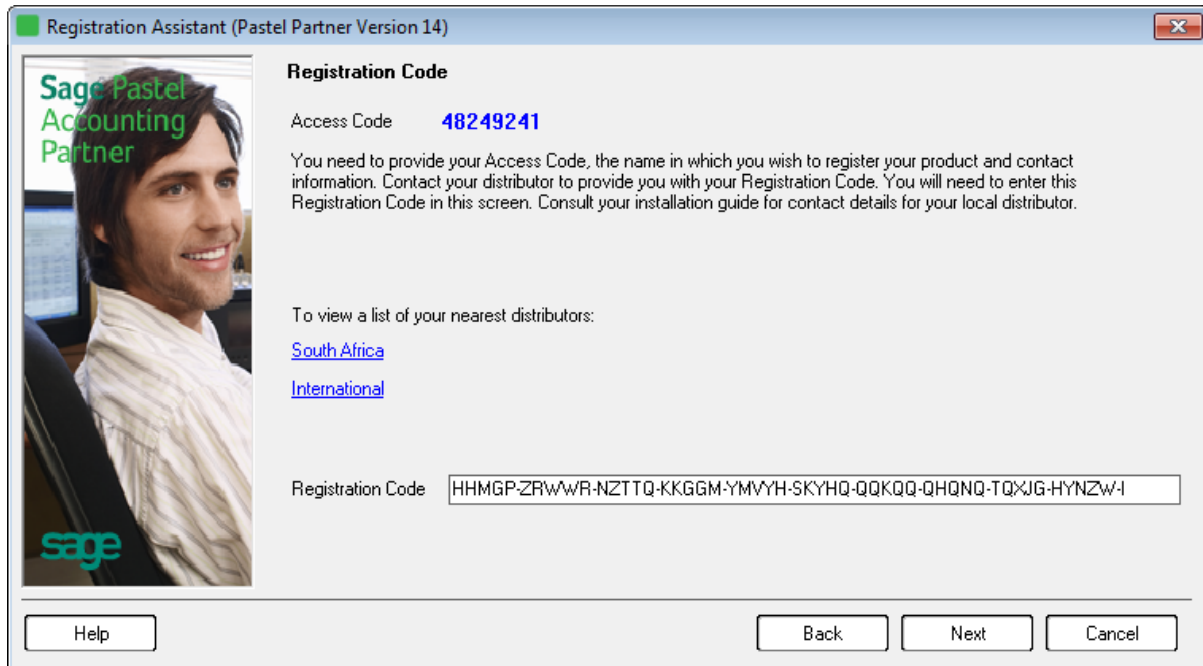
Please add in any additional module serial numbers. [Where can I find my module serial numbers?](#)

Modules : **Add this module**

Complete Upgrade

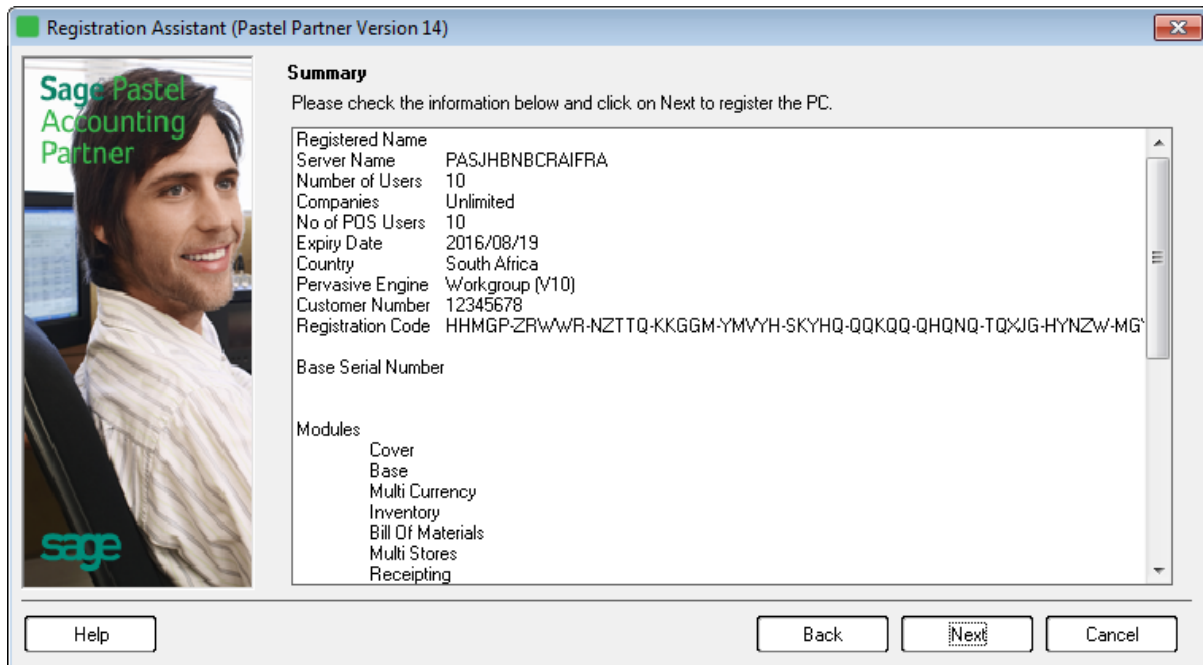
The **Registration Code** field will automatically be populated.

Click on the **Next** button.



The Summary screen will display.

Click on **Next** then **Finish** to complete the registration.



Online registration via the website

To register your software online, open your internet browser and go to the Sage Pastel website.
www.pastel.co.za

Select the Registrations Option

The screenshot displays the Sage Pastel Accounting website interface. At the top, there is a navigation bar with links for 'About Sage', 'Careers', 'Newsroom', 'Contact Us', and 'Refer and Earn', along with search and login options. Below this is a secondary navigation bar with 'Products', 'Our Business Units', 'Partners', 'Services', 'Support', and 'Training & Seminars'. The main content area features a large banner for 'Sage Pastel Accounting Zones' with a list of actions: 'View your account', 'Download marketing material', and 'Book training'. A sidebar on the left lists various business units, with 'Sage Pastel Accounting' highlighted. Under this unit, a sub-menu is visible, and the 'Registrations' option is highlighted with a dashed green box. The main content area also includes a welcome message and a grid of eight zone options: Customer Zone, Reseller Zone, Developer Zone, Training Zone, Accountants Forum, Authorised Training Centre Zone, NPO Zone, and School Zone. At the bottom, there are social media sharing options, a 'Change country' dropdown, and a footer with the Sage South Africa logo, social media icons, and copyright information.

Select the “Click here to start registration” option

The screenshot shows the Sage Pastel Accounting website. At the top, there is a navigation bar with links for 'About Sage', 'Careers', 'Newsroom', 'Contact Us', and 'Refer and Earn'. A search bar and a 'Login' button are also present. Below this is a secondary navigation bar with 'Products', 'Our Business Units' (highlighted), 'Partners', 'Services', 'Support', and 'Training & Seminars'. The main content area features a large image of two people working at a laptop. To the left is a sidebar menu under 'Our Business Units' with various product categories, including 'Sage Pastel Accounting' which is expanded to show sub-options like 'About Sage Pastel Accounting', 'Main Products', 'Other Products', 'Evolution', 'Business Zones', 'Contact Us', 'Support', 'Training', 'Secure Card Payments', 'Registrations', 'Accountants', 'Resellers', and 'Specials'. The main content area has a 'Registrations' section with a sub-header 'Discover the quickest way to contact us' and a 'Register Now' section. The 'Register Now' section contains text explaining the registration process and a button labeled 'Click here to start Registration!'. Below this is a 'Frequently asked Questions' section with a list of links to FAQ items. At the bottom of the page, there is a footer with social media sharing options, a 'Change country' dropdown, the Sage logo, 'Sage South Africa', social media icons, and a copyright notice: '© Sage South Africa Pty Ltd 2016. All Rights Reserved.'

Enter your base serial number in the **Serial number** field and click on the **Start** button.

Sage Pastel Accounting



Sage Pastel Registration Wizard

By registering your software you agree to abide by the terms and conditions set out in the [Software License Agreement](#). Please login to the [Customer Zone](#) should you want to confirm/update your company details.

What do I need for this process?

- You will need to provide your [Serial Number](#).
- You will need to provide an [Access Code](#).

Serial number :

The product details will display.

If you have Add-on modules that need to be registered, enter the Add-on module serial number and then click on the **Add this module** button.

Once you have completed all fields, click on the **Complete Re-registration** button.

Sage Pastel Accounting

Re-register your product [Help](#)

In order to register your product click on "Help -> Register Your Package" within your Sage Pastel product. Follow the wizard until you are provided with an **access code** and input the code below. Once you have clicked on the "Complete Re-registration" button, a **new registration code** will be displayed and the registration details will be emailed to: You can also copy the registration code from this screen and paste it into the Registration Code field. Please contact Registrations on +27 11 304 3900 or email registrations@pastel.co.za for further assistance.

Product type	
Company name	Product details
Base serial number	
Access code	<input type="text" value="41285621"/>

The following modules are registered. If you have any additional modules they can be added in the space provided below.

	<input type="text"/>	Add this module	Where can I find my module serial numbers?
1.		Add-on details	

On the next screen, click on the **Print** button to print your registration.

Sage Pastel Accounting

Re-registration Complete [Help](#)

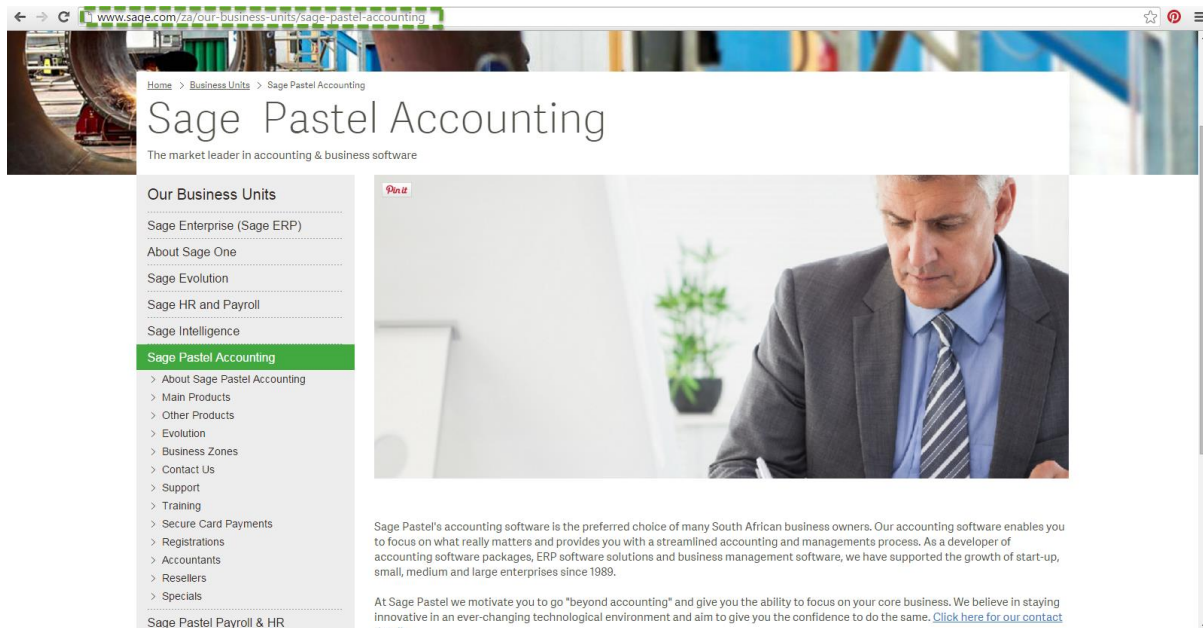
The re-registration process is complete. A letter with your registration details has been emailed to you for your convenience.
[Where do I enter my registration code?](#)

Product type	
Registration Code	KSKS Base Serial MNKJ-MPNSK-PWRKV-XHMOV-VKVGV-NVVVV-JHYV

Print

Online registration via Customer Zone

To register your software online, open your internet browser and go to the Sage Pastel website.
www.pastel.co.za



Click on the Business Zones tab.



On the screen that displays, click on the **Customer Zone** link.



Home > Business Units > Sage Pastel Accounting > Zones

Sage Pastel Accounting Zones

- View your account
- Download marketing material
- Book training

Our Business Units

Sage Enterprise (Sage ERP)

About Sage One

Sage Evolution

Sage HR and Payroll

Sage Intelligence

Sage Pastel Accounting

- > About Sage Pastel Accounting
- > Main Products
- > Other Products
- > Evolution
- > Business Zones
- > Contact Us
- > Support
- > Training
- > Secure Card Payments
- > Registrations
- > Accountants
- > Resellers
- > Specials

Sage Pastel Payroll & HR

Sage Pay

Sage VIP

Welcome to the Sage Pastel Accounting Zones

As part of the Pastel family we have created these zones specifically for you. View your account, download marketing material, book training and more with the Sage Pastel Accounting Zones.

Simply select which zone is applicable to you, log in and have all the information you need at your fingertips.

On the **Login - Customer Zone** screen, enter your **Serial Number** and **Customer Number** to login.

Sage Pastel Login - Customer Zone Accounting

[How to log into the Customer Zone](#)

To successfully log into the Sage Pastel Customer Zone, you need to enter your serial number in the Serial Number field (you'll find this number on a sticker at the bottom of your Sage Pastel product box, as well as on the back of your software DVD case). In addition, you need to enter your Customer Number in the Customer Number field. Your Customer Number is provided to you via e-mail, SMS or fax when you register your software.

Have you forgotten your [Customer Number](#) or your [Password](#)?

Proprietary Information Clause

"Proprietary Information" means all of the information contained in or posted on this website.

All rights, title and interest in and to the Proprietary Information as well as the copyrights and other rights of whatever nature relating thereto shall at all times vest solely in Sage Pastel.

The user of this website acknowledges and undertakes to Sage Pastel that it will not use the Proprietary Information other than for verifying the Proprietary Information and that he/she or it will not disclose any portion of the Proprietary Information to any third party for any reason whatsoever.

Once logged in, click on **My Account** menu.

Sage Pastel Accounting

- + Quick Links
- + **My Account**
- Version 12
- Version 14
- + Marketing
- + Products And Services
- + Training
- + Financial Year End
- + Auditor
- Datafix
- Data Investigation
- Data Conversion
- Knowledge Base

ULTIMATE TRAINING SPECIAL
Only R500

- 7 amazing online courses
- SAVE up to R6000
- 1 year access
T&Cs apply

limited offer

SHOP HERE



This Zone provides you with exclusive access to a range of information regarding your Pastel software product and online services. Customer Zone is only available to Business Care Licence customers.

Click on **Re- Register Now** menu.

Sage Pastel Accounting

- + Quick Links
- My Account
 - [Log a Support Call](#)
 - [My Support History](#)
 - [Maintain Login Password](#)
 - [My Renewal Invoice](#)
 - [Sage Pastel Communication](#)
 - + **Re-Register Now**
 - [Pervasive Licence Keys](#)
 - [Update Company Details](#)
- Version 12
- Version 14
- + Marketing
- + Products And Services
- + Training
- + Financial Year End
- + Auditor
- Datafix
- Data Investigation

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T&Cs apply

limited offer

SHOP HERE



This Zone provides you with exclusive access to a range of information regarding your Pastel software product and online services to assist, support. Customer Zone is only available to Business Care Licence customers.

Add any Add-on modules you may have purchased and then click on the **Complete Re-registration** button.

Sage Pastel Accounting

- + Quick Links
- My Account
 - [Log a Support Call](#)
 - [My Support History](#)
 - [Maintain Login Password](#)
 - [My Renewal Invoice](#)
 - [Sage Pastel Communication](#)
 - [Re-Register Now](#)
 - [Pervasive Licence Keys](#)
 - [Update Company Details](#)
- Version 12
- Version 14
- + Marketing
- + Products And Services
- + Training
- + Financial Year End
- + Auditor
- Datafix



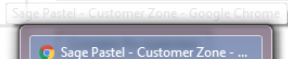
Re-register your product [Help](#)

In order to register your product click on "Help -> Register Your Package" within your Sage Pastel product. Follow the wizard until you are provided with an **access code** and input the code below. Once you have clicked on the "Complete Re-registration" button, a **new registration code** will be displayed and the registration details will be emailed to: josephina.moela@pastel.co.za. You can also copy the registration code from this screen and paste it into the Registration Code field. Please contact Registrations on +27 11 304 3300 or email clientservices@sage.com for further assistance.

Product type	Pastel Xpress Version 14 (Advantage Annual)
Company name	Pastel Software - Josephinah
Base serial number	NXOB6100026
Access code	41303995

i There are no modules registered. If you have any additional module serial numbers, they can be added in the space provided below.

Add this module
Where can I find my module serial numbers?



Should you still have any queries please feel free to contact our Client Services team on 011 304 3300 or email clientservices@Sage.com